

**University of Florida**  
**College of Public Health & Health Professions Syllabus**  
**The US. Health Care System**  
**HSA 3111 (3 credits) Sections T1(15123), T2(15124), T3(15125), W1(15126), W2(15127), W3(15128)**  
 Semester: 2021  
 Delivery Format: Blended  
 Course Website: [lss.at.ufl.edu](https://lss.at.ufl.edu) (Canvas)

---

Instructor Name: Frederick R. Kates, Ph.D., MBA  
 Room Number: HPNP 3115  
 Phone Number: 352-273-6060  
 E-mail Address: [kates.rick@phhp.ufl.edu](mailto:kates.rick@phhp.ufl.edu)  
 Zoom Office Hours: TBA & appointment

Sections: All Six Sections

Teaching Assistant: T.A. Rosha Loach  
 Room Number: HPNP 3189  
 Phone Number: TBA  
 E-mail Address: [rloach@ufl.edu](mailto:rloach@ufl.edu)  
 Zoom Office Hours: TBA & appointment

Teaching Assistant: T.A. Leila Jaber  
 Room Number: TBA  
 Phone Number: TBA  
 E-mail Address: [ljaber@ufl.edu](mailto:ljaber@ufl.edu)  
 Zoom Office Hours: TBA & appointment

Teaching Assistant: TA Jacq Hundley  
 Room Number: TBA  
 Phone Number: TBA  
 E-mail Address: [chrisjacq@ufl.edu](mailto:chrisjacq@ufl.edu)  
 Zoom Office Hours: TBA & appointment

In-person/Zoom Office Hours and Appointments. The TAs and Dr. Kates have office hours by appointment for extra help. Note, though, that these are not intended as a venue for, in essence, re-teaching the course. The instructional staff is more than willing to help, but students must first complete these steps before requesting additional assistance:

Before sending an e-mail, check the pinned discussion posts-

- Technical Issues with Course Materials- [https://ufl.instructure.com/courses/403282/discussion\\_topics/2585745](https://ufl.instructure.com/courses/403282/discussion_topics/2585745)
- Technical Issues with Media Assignments- [https://ufl.instructure.com/courses/403282/discussion\\_topics/2585744](https://ufl.instructure.com/courses/403282/discussion_topics/2585744)
- Clarification on Syllabus, Curriculum, or Instruction- [https://ufl.instructure.com/courses/403282/discussion\\_topics/2585743](https://ufl.instructure.com/courses/403282/discussion_topics/2585743)
- Build a Community of Learners- [https://ufl.instructure.com/courses/403282/discussion\\_topics/2585742](https://ufl.instructure.com/courses/403282/discussion_topics/2585742)

When to send an e-mail- <https://studentlife.online.mph.ufl.edu/when-to/when-to-send-e-mail-to-the-instructor/>

Preferred course communications:

- Canvas e-mail to TAs or instructor
- Since there are numerous sections of HSA3111, please use the naming convention in the subject line of your e-mail. (day, section number, last name, first name) For example, Tuesday **T1(15123) Smith John** or Wednesday **W3(15128) Jones Kathy**.
- Our goal is to answer all e-mails within two business days; however, there may be a delay given the unique set of circumstances that we are all confronting. Weekend e-mails, we will try to respond on Monday and sent out an announcement if students have the same question about an assignment.
- Also, on Thursday, an announcement will go out with the questions and updates from the week.

**Course meeting times and location:**

T1(15123)	Tuesday	9:35a-10:55p	Periods 3-4	Class/Zoom/Blended
T2(15124)	Tuesday	11:15a-12:35p	Periods 4-5	Class/Zoom/Blended
T3(15125)	Tuesday	1:55p-3:15p	Periods 7-8	Class/Zoom/Blended
W1(15126)	Wednesday	9:35a-10:55a	Periods 3-4	Class/Zoom/Blended
W2(15127)	Wednesday	11:15a-12:35p	Periods 4-5	Class/Zoom/Blended
W3(15128)	Wednesday	1:55p-3:15p	Periods 7-8	Class/Zoom/Blended

**PURPOSE AND OUTCOMES****Course Overview**

This course introduces essential topics surrounding the delivery of health care in the United States and internationally. The initial focus will be on the evolution of the US health care system and the system's historical foundations. From there, models and concepts about the determinants of health will be introduced. These tools will provide a framework to understand and critically assess the health care delivery system and the challenges faced by the present structure. Finally, the US Government's involvement (i.e., state and federal) and the role of health care providers will be examined in relation to health care reform and the future of the US health care system.

**Course Objectives and Competencies**

Upon successful completion of the course, students will be able to:

1. Identify major historical events affecting the fundamental characteristics of health care in the United States and relate these factors to the current health care system.
2. Articulate health care access barriers unique to the US health care system and propose cost-effective solutions to improve access.
3. Delineate the difference between hospitals, outpatient facilities, long-term care facilities, ambulatory care providers, mental health providers, and the broader public health system regarding services provided, organizational structure, and financing mechanisms.
4. Describe the roles and responsibilities of health care providers and professionals, including the required education and credentials for each specialty.
5. Assess the impact of medical technology as a cost driver, barrier to access, and overall growth of health care expenditures in the United States.
6. Describe the health insurance mechanism and the roles of the insurance industry and local, state, and federal governments' involvement in financing health care.
7. Explain the impact of the political process on health care reform, drawing from past and present legislation to illustrate the potential for success or failure of a proposal.
8. Develop a proposal for change, which addresses critical issues discussed throughout the course based on your current understanding of the US health care system.
9. Apply systems thinking to public health issues to be aware of the complexity of stakeholders, risk factors, and learn to be prepared for unintended consequences.

**Instructional Methods**

The course is housed in UF e-Learning in Canvas. This course is blended taught through a discussion and lecture format synchronously in-person or on Zoom with asynchronous "Blended Learning" assignments. Therefore, your participation in the class is vital to its success. Be prepared and ready to participate in each class; if voluntary participation lags, students will be called on randomly.

**On-Campus Face-to-Face Instruction**

If we have face-to-face instructional sessions to accomplish the student learning objectives of this course. In response to COVID-19, the following policies and requirements are in place to maintain your learning environment and to enhance the safety of our in-classroom interactions.

## Professionalism and COVID

As students pursuing a path in the health professions or public health, it is crucial to demonstrate professional behaviors that reflect integrity and commitment to the health of patients, fellow health professionals, and to populations we serve. To accomplish this, a strong responsibility for the well-being of others must be evident in our decisions, along with accountability for our actions. Professionalism in the health disciplines requires adherence to high standards of conduct that begin long before graduation. This is particularly true during times of health emergencies such as the COVID pandemic, given our professional habits can have a direct impact upon the health of persons entrusted to us.

If you are not vaccinated, get vaccinated. Vaccines are readily available at no cost and have been demonstrated to be safe and effective against the COVID-19 virus. Visit this link for details on where to get your shot, including options that do not require an appointment: <https://coronavirus.ufhealth.org/vaccinations/vaccine-availability/>. Students who receive the first dose of the vaccine somewhere off-campus and/or outside of Gainesville can still receive their second dose on campus.

In response to COVID-19, the following professional practices are in place to maintain your learning environment, to enhance the safety of our in-classroom interactions, and to protect the health and safety of ourselves, our patients, our neighbors, and our loved ones.

- You are required to wear approved face coverings at all times while in Health Science Center classrooms and within Health Science Center buildings even if you are vaccinated.
- If you are sick, stay home and self-quarantine. Please visit the UF Health Screen, Test & Protect website about next steps, retake the questionnaire and schedule your test for no sooner than 24 hours after your symptoms began. Please call your primary care provider if you are ill and need immediate care or the UF Student Health Care Center at 352-392-1161 (or email [covid@shcc.ufl.edu](mailto:covid@shcc.ufl.edu)) to be evaluated for testing and to receive further instructions about returning to campus. UF Health Screen, Test & Protect offers guidance when you are sick, have been exposed to someone who has tested positive or have tested positive yourself. Visit the UF Health Screen, Test & Protect website for more information.
- Continue to follow healthy habits, including best practices like frequent hand washing.
- Avoid crowded places (including gatherings/parties with more than 10 people)

Sanitizing supplies are available in the classroom if you wish to wipe down your desks prior to sitting down and at the end of the class. Hand sanitizing stations will be located in every classroom.

Course materials will be provided to you with an excused absence, and you will be given a reasonable amount of time to make up work. If you are withheld from campus by the Department of Health through Screen, Test & Protect you are not permitted to use any on campus facilities. Students attempting to attend campus activities when withheld from campus will be referred to the Dean of Students Office.

Continue to regularly visit [coronavirus.UFHealth.org](https://coronavirus.UFHealth.org) and [coronavirus.ufl.edu](https://coronavirus.ufl.edu) for up-to-date information about COVID-19 and vaccination.

## COVID-19 Symptoms

See <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html> for information about COVID-19 symptoms, which may include fever, cough, shortness of breath or difficulty breathing, fatigue, chills, muscle or body aches, headache, sore throat, congestion or runny nose, nausea or vomiting, diarrhea, and loss of taste or smell.

## Recording Within the Course:

Students are allowed to record video or audio of class lectures. However, the purposes for which these recordings may be used are strictly controlled. The only allowable purposes are (1) for personal educational use, (2) in connection with a

complaint to the university, or (3) as evidence in, or in preparation for, a criminal or civil proceeding. All other purposes are prohibited. Specifically, students may not publish recorded lectures without the written consent of the instructor.

A “class lecture” is an educational presentation intended to inform or teach enrolled students about a particular subject, including any instructor-led discussions that form part of the presentation, and delivered by any instructor hired or appointed by the University, or by a guest instructor, as part of a University of Florida course. A class lecture does not include lab sessions, student presentations, clinical presentations such as patient history, academic exercises involving solely student participation, assessments (quizzes, tests, exams), field trips, private conversations between students in the class or between a student and the faculty or lecturer during a class session.

Publication without permission of the instructor is prohibited. To “publish” means to share, transmit, circulate, distribute, or provide access to a recording, regardless of format or medium, to another person (or persons), including but not limited to another student within the same class section. Additionally, a recording, or transcript of a recording, is considered published if it is posted on or uploaded to, in whole or in part, any media platform, including but not limited to social media, book, magazine, newspaper, leaflet, or third party note/tutoring services. A student who publishes a recording without written consent may be subject to a civil cause of action instituted by a person injured by the publication and/or discipline under UF Regulation 4.040 Student Honor Code and Student Conduct Code.

### **Policy Related to Guests Attending Class:**

Only registered students are permitted to attend class. However, we recognize that students who are caretakers may face occasional unexpected challenges creating attendance barriers. Therefore, by exception, a department chair or his or her designee (e.g., instructors) may grant a student permission to bring a guest(s) for a total of two class sessions per semester. This is two sessions total across all courses. No further extensions will be granted. Please note that guests are **not** permitted to attend either cadaver or wet labs. Students are responsible for course material regardless of attendance. For additional information, please review the Classroom Guests of Students policy in its entirety. Link to full policy: <http://facstaff.php.ufl.edu/services/resourceguide/getstarted.htm>

### **Blended Learning**

A Blended Learning class uses a mixture of technology and face-to-face instruction to help you maximize your learning. Knowledge content that, as the instructor, I would have traditionally presented during a live class lecture is instead provided online before the live class takes place. This lets me focus my face-to-face teaching on course activities designed to help you strengthen higher order thinking skills such as critical thinking, problem solving, and collaboration. Competency in these skills is critical for today’s health professional.

### *What is expected of you?*

You are expected to actively engage in the course throughout the semester. You must come to class prepared by completing all out-of-class assignments. This preparation gives you the knowledge or practice needed to engage in higher levels of learning during the live class sessions. If you are not prepared for the face-to-face sessions, you may struggle to keep pace with the activities occurring in the live sessions, and it is unlikely that you will reach the higher learning goals of the course. Similarly, you are expected to actively participate in the live class. Your participation fosters a rich course experience for you and your peers that facilitates overall mastery of the course objectives.

### **Online Synchronous Sessions**

Please review these modifications in the course transitions from in-person to Zoom. Some examples might be a surge of the new delta variant, hurricane, or other unexpected events. In addition, our Zoom class sessions may be audio-visually recorded for students in the class to refer back and for enrolled students who are unable to attend live. Students who participate with their camera engaged or utilized a profile image during these Zoom sessions agree to have their video or image recorded. If you are unwilling to consent to have your profile or video image recorded, be sure to keep your camera off and do not use a profile image. Likewise, students who un-mute during class and participate orally are agreeing to have their voices recorded. Suppose you are not willing to consent to have your voice recorded during the course. In that

case, you will need to keep your mute button activated and communicate exclusively using the "chat" feature, which allows students to type questions and comments live. The chat will not be recorded or shared. Please contact your instructor immediately before any Zoom session if you do not consent to be recorded or if your internet bandwidth is < 1.5 Mbps because the expectation is that students have their cameras on during class. As in all courses, unauthorized recording and unauthorized sharing of recorded materials are prohibited.

## DESCRIPTION OF COURSE CONTENT

### Outline/Course Schedule

All reading assignments, including supplemental readings, should be read before class to facilitate your learning and class discussions. If you miss class, it is your responsibility to obtain notes, handouts, and a summary of the lesson/class activities from the missed class. The syllabus and course schedule is subject to revision. Confirm deadlines in class and always check Canvas for updates.

Mod.	Tue. 15123 15124 15125	Wed. 15126 15127 15128	Readings	Assignment	In-person/Zoom Synchronous	Blended: Asynchronous
1	Aug.24	Aug.25	<b>Chapter 1:</b> Characteristics of the US. Health Care System	See Canvas for additional details and assignment dates D10.1, D11.1	B/4 Class <b>Read</b> Chap 1. Introductions 1 <sup>st</sup> RAQ Lecture Ch1, Onboarding	<b>Watch</b> the videos B/4 Module 2 Ch1 (Part 1 & 2), Infographics, M1: DB. M1: Canvas 101 M1: H&S HSA3111
2	Aug.31	Sept. 1	<b>Chapter 2:</b> Health, Beliefs, & Values	See Canvas for objectives, details and assignment dates D10.1, D11.1	B/4 Class <b>Read</b> Chap 2. Lecture Chap. 2 M1: Qic, *Notice two quizzes in week 3. As you read chapter 3 focus on the medical profession in preindustrial America & how physicians came to power starting in 1920s	B/4 Module 2 <b>Watch</b> "Hot Spotters," Module 2, Google G Suite Videos. Read about the NINE INFOGRAPHIC STRATEGIES in the Infographic Handout M2: Qoc (INFO) this is an out of class quiz due by 11:59 PM Monday Sept. 6
3	Sept. 7	Sept. 8	<b>Chapter 3:</b> Historical Context	See Canvas for additional details and assignment dates D10.1, D11.1	B/4 Class <b>Read</b> Chap 3. Lecture Chap. 3 & Discuss TT&L M2: Qic, M3: Qic Part I, Intro upcoming Infographic assignment	B/4 Module 3 <b>Watch:</b> The Pioneers- Koch, Lister, & Pasteur 1 & 2, and Chap. 3 History Part 1 & 2 M3: DB (TT&L 1 & 2) initial post by Friday Sept 10.
4	Sept. 14	Sept. 15	<b>Chapter 4:</b> Physicians and Other Health Professionals	See Canvas for additional details and assignment dates	B/4 Class <b>Read</b> Chap 4 Lecture Chap. 4. M3: Qic Part II, Coming Up: M4: Qoc, Discuss M5:P3 & Sign-up sheet	B/4 Module 4 <b>Watch</b> Prescription Drugs Part 1 & Opioids: The American "Pain" Killer
5	Sept. 21	Sept. 22	<b>Chapter 5:</b> Role and Impact of Technology	See Canvas for additional details and assignment dates D10.1, D11.1	B/4 Class <b>Read</b> Chap 5 Lecture Chap. 5, Discuss Tech Topic, M5: BL Qic, Possible RAQ Prescription Drugs & AI	B/4 Module 5 <b>Watch</b> Medical Technology, HIPAA, & Internet of Things, M5: Qoc., M5: P3

6	Sept. 28	Sept. 29	<b>Chapter 6:</b> Financing and reimbursement methods	See Canvas for additional details and assignment dates D10.1	B/4 Class <b>Read</b> Chap 6 Lecture Chap. 6, and Video Awards <b>Module 1-5 Test</b>	B/4 Module 6 <b>Watch</b> Moral Hazard & Medicare Fraud Part 1, Additional time added for M5:P3 & M5: DG
<b>Mo</b> <b>d</b>	<b>Tue.</b> 15123 15124 15125	<b>Wed.</b> 15126 15127 15128	<b>Readings</b>	<b>Assignment</b>	<b>Synchronous</b>	<b>Blended:</b> <b>Asynchronous</b>
7	Oct. 5	Oct. 6	<b>Chapter 7:</b> Outpatient services and primary care	See Canvas for details and assignment dates	B/4 Class <b>Read</b> Chap 6 & 7, Lecture Chap 6 & 7, M6: Qic, RAQ	B/4 Module 7 <b>Watch</b> Outpatient and Medicare Fraud Part II Videos. M7: Qoc, M7 & M8 P3
8	Oct. 12	Oct. 13	<b>Chapter 8:</b> Inpatient Facilities and Services	See Canvas for details and assignment dates, D10.1	B/4 Class <b>Read</b> Chap 8, Lecture Chap. 8 Intro Individual Project, M6&7: Qic	B/4 Module 8 <b>Watch</b> Inpatient, EHR, and HL& FHIR videos M8: DS EHR
9	Oct. 19	Oct. 20	<b>Chapter 9:</b> Managed care and integrated systems	See Canvas for objectives, details, and assignment dates D10.1	B/4 Class <b>Read</b> Chap 9 Lecture Chap. 9, Discuss-Liability and Medical Malpractice M7&8: Qic	B/4 Module 9 <b>Watch</b> MCOs, Professional Liability Insurance Introduction, Part 1 & 2 Videos
10	Oct. 26	Oct. 27	<b>Chapter 10:</b> Long-term care services	See Canvas for objectives, details, and assignment dates	B/4 Class <b>Read</b> Chap 10, Lecture Chap. 10 LTC Spin <b>Module 6-9 Test</b>	B/4 Module 10 <b>Watch</b> LTC, Professional Liability Insurance Part 3 & 4 videos. M10: Qoc, M10: Qoc BL
11	Nov. 2	Nov.3	<b>Chapter 11:</b> Population with Special Health Needs	See Canvas for objectives, details, and assignment dates D10.1, D13.1	B/4 Class <b>Read</b> Chap 10 & 11, Lecture Chap. 10 & 11, Discuss Special Population Project	B/4 Module 11 <b>Watch</b> RAND Health, Chap. 11, Health, Unnatural Causes, P3 Prep
12	Nov. 9	Nov.10	<b>Chapter 12:</b> Cost, Access, and Quality	See Canvas for objectives, details, and assignment dates	B/4 Class <b>Read</b> Chap 12 Chap. 12 Cost, Access, and Quality, M11: QIC	B/4 Module 12 <b>Watch</b> Cost, Access, and Quality, VA videos M12: DS SAV M12: DS.
13	Nov. 16	Nov. 17	<b>Chapter 13:</b> Health Policy	See Canvas for objectives, details and assignment dates D10.1	B/4 Class <b>Read</b> Chap 13 Chap. 13 & 14 Policy Synchronous M12: Qic ZOOM Breakout Rooms-Activities	B/4 Module 13 <b>Watch</b>  Health Policy & ACA with Dr. Duncan, Larson, Prescription Drug Part II, M14P
	Nov.23	Nov.24			Blended	
14	Nov. 30	Dec.1	<b>Chapter 14:</b> Future of Health Service	See Canvas for objectives, additional	B/4 Class <b>Read</b> Chap 14 Chap.14, Small Area Variations, M13: Qic, Chap. 14 & Review	B/4 Module 14 <b>Watch</b> The Future of Health Service Delivery, Health Policy &



			Delivery Review	details and assignment dates	ZOOM Breakout Rooms-Activities	ACA Part 2, ACA vs. AHCA, M14: Qoc
15	Dec. 7	Dec. 8	<b>Module 10-14 Review</b>	See Canvas for objective details and assignment dates	<b>Module 10-14 Test</b>	See Module 14 for Module 10-14 Prep

**Caveat:** The above schedule and procedures in this course are subject to change in the event of extenuating circumstances. Any changes will be announced in class, and the student is personally responsible for obtaining updated information regarding those changes.

## Course Materials and Technology (Required)

### Textbooks

Shi L and Singh DA (2019). *Delivering Health Care in America: A Systems Approach*, 7th Edition. Jones and Bartlett Learning, Burlington, MA. ISBN-13: 978-1-284-12449-1

### Other Readings

Additional readings may be assigned throughout the semester. Please refer to the canvas website for assigned readings.

### Technology

Required Equipment: Computer with high-speed internet access, webcam, microphone, and use of a supported browser. To access this course, you will use your Gatorlink ID and password to log in to the course (via Canvas).

Also, several "freemium" software products will be used; only the free offerings will be used; you do not need to purchase any premium features.

For technical support for this class, please contact the UF Help Desk at:

- [Learning-support@ufl.edu](mailto:Learning-support@ufl.edu)
- (352) 392-HELP - select option 2
- <https://lss.at.ufl.edu/help.shtml>

## ACADEMIC REQUIREMENTS AND GRADING

### Tests

Tests are primarily multiple choice and 1-3 short answer questions. The tested material includes the PowerPoints, lectures, class discussions, team presentations, assigned readings in the textbook, and supplemental readings. The tests focus on the information presented since the previous test and are not cumulative. However, many of the concepts learned at the beginning of class are built upon and repeated or applied in subsequent tests. The lockdown browser, Honorlock will be used for the tests and quizzes. In-class quiz questions are shown one question at a time and locked after answering.

### Presentations Guidelines

Create and give a presentation (PowerPoint, iMovie, Adobe Spark, etc.) which addresses your assigned topics. In addition, you will be responsible for reviewing tutorial videos on the use of presentation software. The presentation assignments are student-centered, meaning you and your team members will be responsible for assembling and balancing the capabilities of your team, as well as hold team members accountable individually and collectively for the final product/outcome. The instructor is not unaware of the challenges of team-based assignments and the learning curve to get acclimated to new software. Please be open-minded about learning new technology and working collaboratively in an online environment. The instructor will leverage the capabilities of Canvas and provide instructional tutorials to enhance the experience.

Reference the material from the course and current supporting articles. Areas to consider:

- Current issues that healthcare leaders need to know

- Best practices that can be emulated by other organizations
- Relevant laws and regulations to be considered
- Challenges and complexities of delivering healthcare in the US.

The presentation should be formatted as follows:

- Title slide (names, date, and topics)
- Learning objectives
- Presentation outline
- Presentation slides/images with APA in-text citations
- Current events, peer-review articles, relevant case studies, and/or relevance to healthcare
- Conclusion
- Two discussion questions
- APA Reference Slide(s)

The presentations should add depth to the course with pertinent information on future developments that will benefit your classmates. The current articles you choose should provide your audience with new knowledge about the potential populations that different organizations may serve in the rapidly evolving healthcare landscape. External links for specific information (e.g., APA instructions, Power of 3 instructions, video tutorials) and rubrics will be loaded in Canvas for each assignment

### **Papers**

The assignments are based on materials in the modules of the course. An outline of what is required in the papers is listed below. Consider the following questions when writing your reflective paper:

- What was your prior knowledge of the subject matter contained in the section of the course?
- After exploring the materials in this section, what is your current thinking on the subjects presented?
- How will this information affect your discipline?

Short paper length: 800 words minimum; 1000 words maximum; long paper length > 1000 words; 12 pt. Font (Arial, Times New Roman); double Spaced and APA format.

Process: Paper will be submitted in Canvas in the Assignment and will be checked through Turnitin.

Instructions:

Answer the questions listed in the overview using your own experiences and specific examples from the videos and readings presented in this section. You do not need to provide summaries, but you should include details from the course materials that give evidence to:

- your thorough review of the materials
- your ability to analyze the materials and make inferences
- your ability to synthesize the course content

A rubric will be provided for the assignment in Canvas.

### **Discussion boards**

Discussion boards will have topics relevant to that module's readings, lectures, or additional resources. Each topic will be one continuous thread. Students will need to provide a substantive response to the questions posed. Your post should reference concepts in lectures, readings, visual materials, and other required course content. Discussion boards are collaborative; therefore, the initial post needs to be completed on or before Friday 11:59 pm. This allows your team or discussion group time to reply to your post before the due date. External links for specific information (e.g., substantive responses, academic tone) and rubrics will be loaded in Canvas for each assignment.

### **Infographics**

Infographic assignments start with identifying an article(s) in PubMed or another healthcare-related database that covers the assigned topic. Next, read and review the *Infographic Seminar Handout*, paying particular attention to Infographic Design: Nine Strategies, which you can apply to your infographic. Then use a "freemium" infographic software program (e.g., PiktoChart, Vizualize.me, Venngage) to visually represent the information and data you find on your topic. External links for specific information (e.g., handout, software links) and rubrics will be loaded in Canvas for each assignment.

### **Polling/In-Class Assignments**

This includes using polling software in class (e.g., Socrative, Zoom, Kahoot) and different in-class assignments.



## Quizzes

There will be in-class and outside-of-class quizzes. Having quizzes regularly encourages studying the material on a regular basis and paying attention to the material covered in class. The quizzes allow the instructor to modify and adjust instruction, and the immediate feedback helps students monitor their understanding. Having more quizzes can reduce test anxiety, that doing poorly on a single quiz will have a negative effect on a student's grade. The lowest five quizzes will be dropped, which is generous because missed in-class quizzes are dropped, and there might be two in-class quizzes on the same day, for example, in module 3. If a student is absent during an in-class quiz, the grade is recorded as zero and counts as one of their dropped quiz grades. The dropped quiz policy is not intended as a way for students to improve their overall grades. The policy is in place because we understand that students might have to miss a class for various reasons, and anyone can have a bad day. Quizzes will consist of true/false, multiple-choice, or short answer questions probing the content of that week's lecture and/or readings. Periodically, there might be opportunities to earn extra points on the quizzes through short answer questions asking how the students added value to the week's lecture (e.g., shared a related article, shared relevant work experience, etc.). The first quiz will be a formative assessment on the specifics of the syllabus. Formative assessments are not graded; they are designed to measure misconceptions, learning gaps, and clarification areas. Most quizzes will be summative assessments evaluating your learning, knowledge, and proficiency. Disallowed aids during a summative assessment include but are not limited to class notes, books, online resources, phones, or other people. Students may not discuss any aspect of a quiz with classmates or others until the due date/time has passed. Potential schedule conflicts preventing a student from completing a quiz by the due date should be reported to the TA as soon as possible before the quiz becomes available on the course website. Any technical issues should be initially reported via e-mail to the TA prior to the quiz end date/time. Make-up quizzes due to technical difficulties will not be considered otherwise.

## Attendance

The instructor will give eight random in-class "attendance check" assignments in Canvas throughout the semester. This will be done at the beginning of the class period. Each short attendance check assignment is worth two points, and you have to be physically present to receive a grade. The students need only to be present for five checks to receive full credit (10 points). If a student is present for fewer than five attendance checks, their attendance is graded proportionally (e.g., 4 x 20 = 8 points). Also, no extra credit will be given for additional attendance checks beyond the five to receive full credit.

## Mock Trial

There might be an opportunity to participate and earn extra points in a Mock Trial at the UF Law School Courtroom. However, the law school instructor has not yet set the date and time. Therefore, if you cannot attend on the established date or the date is changed, a comparable opportunity will not be created. This is a professional courtesy extended to the instructor for teaching your class about liability and medical malpractice.

## Naming Convention for Assignments

Abbreviations after the Module #	Description
Qic	Quiz in-class
Qoc	Quiz outside of class
BL	Blended Learning
DB	Discussion Board
INFO	Infographic
P3	Power of 3 Presentation
RAQ	Random Attendance Quiz
LP	Long Paper
SP	Short Paper
VA	Video Award

For example- M3: Qic is a module 3 in-class quiz

## Grading:

This course uses the percent/weighted grading function in Canvas. The assignment groups are entered in the assignments page and add up to 100%. The grades summary is not shown until week ten, after most of the dropped quiz grades are recorded to avoid confusion. To calculate your grade, the assignment group percentages mirror the weighting in the table above. Please contact the instructor if you need additional assistance. A percentage is calculated within each

assignment group by dividing the total points you earned by the total points possible for all assignments in that group. Examples provided below-

If the assignment group "Projects" includes four assignments (e.g., in-class, short paper, infographics, discussion board) totaling 80 points, and you earn 72 points, you would earn 90% for the assignment group (72/80). This percentage is then multiplied by the selected group weight. Each assignment group calculation is added together to create the final grade.

There are five assignment groups (tests, presentations, projects, quizzes, attendance) weighted at 30%, 30%, 20%, 15%, and 5%, respectively. The total score equation for a course with five assignment groups would be (percentage tests x weight tests) + (percentage presentations x weight presentations) + (percentage projects x weight projects) + (percentage quizzes x weight quizzes) + (percentage attendance x weight attendance) = final course percentage. If you scored 92% on tests, 88% presentations, 90% projects, 98% quizzes, 100% attendance, the final score would be calculated as  $(.30 \times .92) + (.30 \times .88) + (.20 \times .90) + (.15 \times .98) + (.05 \times 1.00) = .917$ , or 91.7%.

Point system used (i.e., how do course points translate into letter grades). The cutoff point for an A is 93.00, not 95.00. Since 7 points is a generous spread for an A, there will be no rounding up for other grade increments; for example, a 92.99 is an A-.

Requirement	Due	%	Competencies
Tests 1-3	Times and dates posted in Canvas	30	SLO 1, SLO 4, SLO 6 D10.2, D10.6, D10.7, D10.8
Presentations: Topic Videos, P3s, Long Papers	Times and dates posted in Canvas	30	SLO 4 D10.5, D10.7
Projects: In-class, Short Papers, Infographics, Discussion Boards, Polling/In-Class Assignments	Times and dates posted in Canvas	20	SLO 6, SLO7 D10.3, D10.8
Quizzes	Random in-class and dates posted in Canvas	15	SLO 1, SLO 4, SLO 6, SLO 7 D10.2, D10.6, D10.7, D10.8
Attendance	Random class dates	5	

Points earned	93-100	90-92.99	87-89.99	83-86.99	80-82.99	77-79.99	70-76.99	67-69.99	63-66.99	60-62.99	Below 60
Letter Grade	A	A-	B+	B	B-	C+	C	D+	D	D-	E

Letter Grade	A	A-	B+	B	B-	C+	C	D+	D	D-	E	WF	I	NG	S-U
Grade Points	4.0	3.67	3.33	3.0	2.67	2.33	2.0	1.33	1.0	0.67	0.0	0.0	0.0	0.0	0.0

For greater detail on the meaning of letter grades and university policies related to them, see the Registrar's Grade Policy regulations at:

<http://catalog.ufl.edu/ugrad/current/regulations/info/grades.aspx>

### Make-up Tests and Assignments

Make-up tests, assignments, and other work in this course are consistent with university policies found at:

<https://catalog.ufl.edu/ugrad/current/regulations/info/attendance.aspx>. For excused absences, students will be permitted a reasonable amount of time to make up the material or activities covered in their absence. If you miss a test and a make-up test is approved, the test will be made up during the next designated testing date.

Course materials will be provided to you with an excused absence, and you will be given a reasonable amount of time to make up work (<https://catalog.ufl.edu/UGRD/academic-regulations/attendance-policies/>).

### Technical Issues

Any requests for make-ups due to technical issues **MUST** be accompanied by the ticket number received from LSS when the problem was reported to them. The ticket number will document the time and date of the problem. In addition, you **MUST** e-mail me within 24 hours of the technical difficulty if you wish to request a make-up.

### Late Submissions

Late submissions are not encouraged but will be accepted for up to 7 days, but with the following policies and penalty schedule:

Graders will not contact you about missing or incomplete assignments. It is your responsibility to check that the correct assignment has been submitted to Canvas on time. It may be possible to avoid a late penalty if you contact the instructor at least 24 hours in advance. This is particularly important if you are absent for a test because approved makeup tests are on the next scheduled testing date if you contacted the instructor. You should e-mail both the instructor and your teaching assistant and explain what issue (e.g., bereavement, illness) necessitates lateness. In some cases, documentation may be requested. If a lateness allowance is agreed to, this applies to a single assignment only. It does not allow you to delay future assignments.

If your assignment is late, you will lose 10% each day. Thus, if an assignment is worth 30 points, you will lose 3 points for each late day. "Late" begins one minute after the due time (e.g., an assignment due at 8:34 am is considered late at 8:35 am). Penalties are as follows:

1 minute to 24 hours late	10% of maximum deducted from the achieved grade
1 day + 1 minute late to 48 hours late	20% of maximum deducted from the achieved grade
2 days + 1 minute late to 72 hours late	30% of maximum deducted from the achieved grade
3 days + 1 minute late to 96 hours late	40% of maximum deducted from the achieved grade
4 days + 1 minute late to 120 hours late	50% of maximum deducted from the achieved grade
5 days + 1 minute late to 144 hours late	60% of maximum deducted from the achieved grade
6 days + 1 minute late to 168 hours late	70% of maximum deducted from the achieved grade
7 days + 1 minute late or longer	100% of maximum deducted from the achieved grade

### Policy Related to Required Class Attendance

Class attendance is a critical component of the learning process. Students are expected to be present for all classes since much of the material will be covered only once in class. Please note all faculty are bound by the UF policy for excused absences. For information regarding the UF Attendance Policy, see the Registrar website for additional details: <https://catalog.ufl.edu/ugrad/current/regulations/info/attendance.aspx>

### Policy on Collaboration

Unless otherwise stated explicitly by written instructions, the preparation of all coursework should be done individually. If you are unsure about what level of collaboration is appropriate, ask the instructor before beginning any graded assignment.

### Policy Related to Guests Attending Zoom Classes:

Only registered students are permitted to attend Zoom classes. Students are responsible for course material regardless of attendance.

## STUDENT EXPECTATIONS, ROLES, AND OPPORTUNITIES FOR INPUT

### Expectations Regarding Course Behavior

#### Electronic Device Policy:

- Do not engage in unauthorized communication or entertainment (web surfing, instant messaging, chat room chatting, DVD viewing, music playing, game playing, etc.) during the Zoom class unless it is part of the lesson.

- The expectation is any use of technology will be conducted professionally and appropriately.

When the use of electronic devices is permitted, please adhere to the following-

- Charge your device fully before coming to class.
- Set your laptop volume control to mute or off before coming to class.
- Remember to always keep your laptop closed during presentations and other specific in-class activities.
- During class, do not engage in unauthorized communication or entertainment (web surfing, instant messaging, chat room chatting, DVD viewing, music playing, game playing, etc.) unless it is part of the lesson.
- The expectation is any use of technology will be conducted professionally and appropriately.

### Online Etiquette

For further clarification about appropriate e-mails, threads, chats and online collaborations, please visit *Netiquette Guidelines*: <http://teach.ufl.edu/wp-content/uploads/2012/08/NetiquetteGuideforOnlineCourses.pdf>

### Zoom Etiquette

When attending a Zoom class or meeting:

- Do not share your Zoom classroom link or password with others.
- Even though you may be alone at home, your professor and classmates can see you! So while attending class in your pajamas is tempting, remember that wearing clothing is not optional. Dress appropriately.
- Your professor and classmates can also see what is behind you, so be aware of your surroundings. Make sure the background is not distracting or something you would not want your classmates to see.
- When in doubt, use a virtual background.
  - If you choose to use one, you should test the background out first to make sure your device can support it.
  - Your background can express your personality, but be sure to avoid using backgrounds that may contain offensive images and language.
- Mute is your friend, especially when you are in a location that can be noisy. Don't leave your microphone open if you don't have to.
- If you want to speak, you can raise your hand (click the "raise hand" button at the center bottom of your screen) and wait to be called upon.

### Guest Lecturers

If we have a guest lecturer this semester, please be respectful and participate, make sure to arrive on time, and refrain from staring at your phone.

### Attendance

Students are expected to arrive for class on time, prepare, and participate in class discussions.

### Extra Credit

Rarely is extra credit offered, but periodically events come up on campus that can add value to your educational experience. These are unplanned events, and dates can change. There are no backup events established for students that miss the opportunity to attend.

### Make-up Work

Students are responsible for obtaining notes, handouts, and a summary of the lesson/class activities from their team members if a class is missed. In addition, the syllabus and course schedule is subject to revision, so remember to always check Canvas for updates if you missed class.

### Academic Integrity

Students are expected to act in accordance with the University of Florida policy on academic integrity. As a student at the University of Florida, you have committed yourself to uphold the Honor Code, which includes the following pledge:

**"We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honesty and integrity."**

You are expected to exhibit behavior consistent with this commitment to the UF academic community, and on all work submitted for credit at the University of Florida, the following pledge is either required or implied:

**“On my honor, I have neither given nor received unauthorized aid in doing this assignment.”**

Your individual responsibility is to know and comply with all university policies and procedures regarding academic integrity and the Student Honor Code. Violations of the Honor Code at the University of Florida will not be tolerated. Violations will be reported to the Dean of Students Office for consideration of disciplinary action. For additional information regarding Academic Integrity, please see Student Conduct and Honor Code or the Graduate Student Website for additional details:

<https://www.dso.ufl.edu/sccr/process/student-conduct-honor-code/>  
<http://gradschool.ufl.edu/students/introduction.html>

Please remember cheating, lying, misrepresentation, or plagiarism in any form is unacceptable and inexcusable behavior.

### **Online Faculty Course Evaluation Process**

Students are expected to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals. Guidance on how to give feedback professionally and respectfully is available at <https://gatorevals.aa.ufl.edu/students/>. Students will be notified when the evaluation period opens, and can complete evaluations through the e-mail they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via <https://ufl.bluera.com/ufl/>. Summaries of course evaluation results are available to students at <https://gatorevals.aa.ufl.edu/public-results/>

## **SUPPORT SERVICES**

### **Accommodations for Students with Disabilities**

If you require classroom accommodation because of a disability, you must register with the Dean of Students Office <http://www.dso.ufl.edu> within the first week of class. The Dean of Students Office will provide documentation of accommodations to you, which you must then give to me as the instructor of the course to receive accommodations. Please make sure you provide this letter to me by the end of the second week of the course. The College is committed to providing reasonable accommodations to assist students in their coursework.



### **U Matter, We Care**

Your well-being is important to the University of Florida. The U Matter, We Care initiative is committed to creating a culture of care on our campus by encouraging members of our community to look out for one another and to reach out for help if a member of our community is in need. If you or a friend is in distress, please contact [umatter@ufl.edu](mailto:umatter@ufl.edu) so that the U Matter, We Care Team can reach out to the student in distress. A nighttime and weekend crisis counselor is available by phone at 352-392-1575. The U Matter, We Care Team can help connect students to the many other helping resources available including, but not limited to, Victim Advocates, Housing staff, and the Counseling and Wellness Center. Please remember that asking for help is a sign of strength. In case of emergency, call 9-1-1.

### **Counseling and Student Health**

Students sometimes experience stress from academic expectations and/or personal and interpersonal issues that may interfere with their academic performance. If you find yourself facing issues that have the potential to or are already negatively affecting your coursework, you are encouraged to talk with an instructor and/or seek help through University resources available to you.

- The Counseling and Wellness Center 352-392-1575 offers a variety of support services such as psychological assessment and intervention and assistance for math and test anxiety. Visit their website for more information: <http://www.counseling.ufl.edu>. Online and in person assistance is available.
- You Matter We Care website: <http://www.umatter.ufl.edu/>. If you are feeling overwhelmed or stressed, you can reach out for help through the You Matter, We Care website, which is staffed by Dean of Students and Counseling Center personnel.
- The Student Health Care Center at Shands is a satellite clinic of the main Student Health Care Center located on Fletcher Drive on campus. Student Health at Shands offers a variety of clinical services. The clinic is located on

the second floor of the Dental Tower in the Health Science Center. For more information, contact the clinic at 392-0627 or check out the web site at: <https://shcc.ufl.edu/>

- Crisis intervention is always available 24/7 from:  
Alachua County Crisis Center: (352) 264-6789  
<http://www.alachuacounty.us/DEPTS/CSS/CRISISCENTER/Pages/CrisisCenter.aspx>
- University Police Department: [Visit UF Police Department website](#) or call 352-392-1111 (or 9-1-1 for emergencies).
- UF Health Shands Emergency Room / Trauma Center: For immediate medical care call 352-733-0111 or go to the emergency room at 1515 SW Archer Road, Gainesville, FL 32608; [Visit the UF Health Emergency Room and Trauma Center website](#).

Do not wait until you reach a crisis to come in and talk with us. We have helped many students through stressful situations impacting their academic performance. You are not alone so do not be afraid to ask for assistance.

### **College of Public Health and Health Professions Inclusive Learning Environment:**

Public health and health professions are based on the belief in human dignity and on respect for the individual. As we share our personal beliefs inside or outside of the classroom, it is always with the understanding that we value and respect diversity of background, experience, and opinion, where every individual feels valued. We believe in, and promote, openness and tolerance of differences in ethnicity and culture, and we respect differing personal, spiritual, religious and political values. We further believe that celebrating such diversity enriches the quality of the educational experiences we provide our students and enhances our own personal and professional relationships. We embrace The University of Florida's Non-Discrimination Policy, which reads, "The University shall actively promote equal opportunity policies and practices conforming to laws against discrimination. The University is committed to non-discrimination with respect to race, creed, color, religion, age, disability, sex, sexual orientation, gender identity and expression, marital status, national origin, political opinions or affiliations, genetic information and veteran status as protected under the Vietnam Era Veterans' Readjustment Assistance Act." If you have questions or concerns about your rights and responsibilities for inclusive learning environment, please see your instructor or refer to the Office of Multicultural & Diversity Affairs website: [www.multicultural.ufl.edu](http://www.multicultural.ufl.edu)

---